

Service Pricing  
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Section A - NEW STATION WIRE AND JACKS	NOTES	BILLING CODE	INSTALLATION
UWP#1 (2 x RJ11 telephone jacks)	(A1)	WIRE-UWP#1	\$411.00
UWP#3 (1 x RJ11 telephone jack)	(A1)	WIRE-UWP#3	\$409.00
UWP#6 (2 x RJ11 telephone jacks and 1 x category #6 RJ45 ISUnet jack)	(A1) (A2)	WIRE-UWP#6	\$587.00
UWP#7 (2 x RJ11 telephone jacks and 2 x category #6 RJ45 ISUnet jacks)	(A1)	WIRE-UWP#7	\$800.00
DOP#11 (1 x category #6 RJ45 ISUnet jack)		WIRE-DOP#11	\$450.00
DOP#12 (2 x category #6 RJ45 ISUnet jacks)		WIRE-DOP#12	\$675.00
DOP#13 (3 x category #6 RJ45 ISUnet jacks)		WIRE-DOP#13	\$850.00
DOP#14 (4 x category #6 RJ45 ISUnet jacks)		WIRE-DOP#14	\$1,100.00
DATA ONLY (More than 4-ISUnet category #6 jacks)		WIRE-DOP-5+	Quote
Adding a data jack to an existing faceplate		WIRE-DOP-ADD	Quote

Cable runs are allowed up to 290 feet.

Installation of raceway and special drilling of floors and walls will be coordinated by Telecommunications and Networking, however, the contractor completing this work will bill the department directly.

Overtime charges will apply if work must be completed outside normal working hours due to safety concerns or customer request.

**Note(A1):** Telephone jacks are to be used for providing service to digital and analog telephones only. VoIP telephones are to be connected to ISUnet jacks where service has been requested.

**Note(A2):** UWP#6 is the Administrative and Residence Hall standard.

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Section B - COMMUNICATION BUNDLES	NOTES	BILLING CODE	ACTIVATION	MONTHLY
Office Bundle S1 (Standard Ethernet Port + Cisco 7945 VoIP telephone + UC client)	(B1)	D-BUN-F-STND VO-BUN-F7945 VO-BUN-F-UC	\$292.50	\$22.50
Office Bundle S2 (Standard Ethernet Port + Wireless Access (WiFi) + Cisco 7945 VoIP telephone + UC client)	(B1)	D-BUN-F-STND D-BUN-F-WIFI VO-BUN-F7945 VO-BUN-F-UC	\$292.50	\$26.10
Office Bundle S3 (Standard Ethernet Port + Cisco 7965 VoIP telephone + UC client)	(B1)	D-BUN-F-STND VO-BUN-F7965 VO-BUN-F-UC	\$328.50	\$23.40
Office Bundle S4 (Standard Ethernet Port + Wireless Access (WiFi) + Cisco 7965 VoIP telephone + UC client)	(B1)	D-BUN-F-STND D-BUN-F-WIFI VO-BUN-F7965 VO-BUN-F-UC	\$328.50	\$27.00
Office Bundle S5 (Standard Ethernet Port + Cisco 7975 VoIP telephone + UC client)	(B1) (B2)	D-BUN-F-STND VO-BUN-F7975 VO-BUN-F-UC	\$382.50	\$24.30
Office Bundle S6 (Standard Ethernet Port + Wireless Access (WiFi) + Cisco 7975 VoIP telephone + UC client)	(B1) (B2)	D-BUN-F-STND D-BUN-F-WIFI VO-BUN-F7975 VO-BUN-F-UC	\$382.50	\$27.90
Office Bundle S7 (Standard Ethernet Port + UC client only)	(B1) (B2)	D-BUN-F-STND VO-BUN-F-UCO	\$202.50	\$15.30
Office Bundle S8 (Standard Ethernet Port + Wireless Access (WiFi) + UC client only)	(B1) (B2)	D-BUN-F-STND D-BUN-F-WIFI VO-BUN-F-UCO	\$202.50	\$18.90
Office Bundle SW (Standard Ethernet Port + Wireless Access (WiFi))	(B1) (B2)	D-BUN-F-STND D-BUN-F-WIFI	\$135.00	\$15.30
Office Bundle H1 (High-Speed Ethernet Port + Cisco 7945 VoIP telephone + UC client)	(B1) (B2)	D-BUN-F-HS VO-BUN-F7945 VO-BUN-F-UC	\$360.00	\$24.30
Office Bundle H2 (High-Speed Ethernet Port + Wireless Access (WiFi) + Cisco 7945 VoIP telephone + UC client)	(B1) (B2)	D-BUN-F-HS D-BUN-F-WIFI VO-BUN-F7945 VO-BUN-F-UC	\$360.00	\$27.90
Office Bundle H3 (High-Speed Ethernet Port + Cisco 7965 VoIP telephone + UC client)	(B1) (B2)	D-BUN-F-HS VO-BUN-F7965 VO-BUN-F-UC	\$396.00	\$25.20
Office Bundle H4 (High-Speed Ethernet Port + Wireless Access (WiFi) + Cisco 7965 VoIP telephone + UC client)	(B1) (B2)	D-BUN-F-HS D-BUN-F-WIFI VO-BUN-F7965 VO-BUN-F-UC	\$396.00	\$28.80
Office Bundle H5 (High-Speed Ethernet Port + Cisco 7975 VoIP telephone + UC client)	(B1) (B2)	D-BUN-F-HS VO-BUN-F7975 VO-BUN-F-UC	\$450.00	\$26.10
Office Bundle H6 (High-Speed Ethernet Port + Wireless Access (WiFi) + Cisco 7975 VoIP telephone + UC client)	(B1) (B2)	D-BUN-F-HS D-BUN-F-WIFI VO-BUN-F7975 VO-BUN-F-UC	\$450.00	\$29.70
Office Bundle H7 (High-Speed Ethernet Port + UC client only)	(B1) (B2)	D-BUN-F-HS VO-BUN-F-UCO	\$270.00	\$17.10
Office Bundle H8 (High-Speed Ethernet Port + Wireless Access (WiFi) + UC client only)	(B1) (B2)	D-BUN-F-HS D-BUN-F-WIFI VO-BUN-F-UCO	\$270.00	\$20.70
Office Bundle HW (High-Speed Ethernet Port + Wireless Access (WiFi))	(B1) (B2)	D-BUN-F-HS D-BUN-F-WIFI	\$202.50	\$17.10
Classroom Bundle 1 (Standard Ethernet Port + Cisco 7911 VoIP telephone)		D-BUN-C-STND VO-BUN-C7911	\$229.50	\$17.10
Classroom Bundle 2 (Standard Ethernet Port + Wireless Access (WiFi) Cisco 7911 VoIP telephone)	(B2)	D-BUN-C-STND D-BUN-C-WIFI VO-BUN-C7911	\$229.50	\$20.70
Conference Room Bundle 1 (Standard Ethernet Port + Cisco 7937 VoIP conference room telephone)		D-BUN-N-STND VO-BUN-N7937	\$427.50	\$26.10
Conference Room Bundle 2 (Standard Ethernet Port + Wireless Access (WiFi) + Cisco 7937 VoIP conference room telephone)	(B2)	D-BUN-N-STND D-BUN-N-WIFI VO-BUN-N7937	\$427.50	\$29.70
Residence Hall Bundle 1 (Standard Ethernet Port + analog line + RCC program + uLABs)	(B3) (B4)	D-BUN-R-STND V-BUN-R-LANA D-BUN-R-RCC D-BUN-R-ULAB	\$216.00	\$30.05
Residence Hall Bundle 2 (Standard Ethernet Port + Wireless Access (WiFi) + analog line + RCC program + uLABs)	(B3) (B4)	D-BUN-R-STND D-BUN-R-WIFI V-BUN-R-LANA D-BUN-R-RCC D-BUN-R-ULAB	\$216.00	\$36.57

All office bundles that include the Standard Ethernet Port can be upgraded to a High-Speed Ethernet Port for a one-time charge of \$75 with respective monthly charges.

**Note(B1):** Not all bundles are currently available due to the Unified Communications (UC) client (see Section E) still being considered a "pilot" service (not yet offered as a production service).

**Note(B2):** All non-residence hall bundles are assessed per space basis. Where wireless service for an entire building is provided (presently only in the Alumni Center Bldg), the WiFi bundle is automatically applied.

**Note(B3):** Where wireless service for an entire residence hall is provided, the WiFi bundle is automatically applied.

**Note(B4):** All residence hall bundles are assessed on a per student basis, and based on a 4-month billing cycle for a semester.

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Section C - ISUnet DATA PORTS	NOTES	BILLING CODE	ACTIVATION	MONTHLY
Ethernet Standard Port - 10/100 MBPS data port	(C1)	D-10/100	\$150.00	\$13.00
Ethernet Utility Port - 10 MBPS data port (reserved exclusively for the use of devices of life-safety systems)	(C2) (C7)	D-10-UTILITY	\$100.00	\$7.00
Ethernet High Performance Port - 1000 MBPS data port	(C3)	D-1000	\$225.00	\$15.00
Ethernet - PoE (Power Over Ethernet) on an already active data port		D-POE	\$85.00	N/A
Ethernet - Data Port Relocation Charge (move active data port to another pre-wired data-ready location)		D-MOVE	\$25.00	N/A
Ethernet - Data Port Reactivation Charge (reactivate data port disabled for violation of University Policy)		D-REACTIVATE	\$50.00	N/A
Wireless Access Point (iSpot) Option 1 (no building wide wireless) - 802.11a/b/g/n with enclosure, cabling, and labor charges	(C4) (C5)	W-WAP	\$950.00	\$51.00
Wireless Access Point (iSpot) Option 2 (no building wide wireless) - 802.11a/b/g/n without enclosure, cabling, and labor (construction project)	(C4) (C5)	W-WAP-W/O	\$434.00	\$51.00
Wireless Access Point (iSpot) Option 3 (building wide wireless) - 802.11a/b/g/n with enclosure, cabling, and labor charges	(C4) (C6)	W-WAP	\$950.00	\$0.00
Wireless Access Point (iSpot) Option 4 (building wide wireless) - 802.11a/b/g/n without enclosure, cabling, and labor (construction project)	(C4) (C6)	W-WAP-W/O	\$434.00	\$0.00

The data port installation charge does not include new wall outlets or new wiring (see Section A), or for computer connector cables or network cards.

Note(C1): A Standard Ethernet Port can be converted to a High Performance Ethernet Port for a \$75.00 upgrade charge in areas where service and wiring is available.

Note(C2): A Utility Ethernet Port can be upgraded to a Standard Ethernet Port for \$50 or a High Performance Ethernet Port for \$125 (with respective monthly charges).

Note(C3): High Performance Ethernet will only be available in areas where service and wiring grade category #5e or better is available.

Note(C4): In-building installation only; shared network service; Telecommunications and Networking owned and managed equipment; no desktops computers permitted on the wireless network.

Note(C5): Wireless Option 1 and 2 are for environments where an entire building has not yet had wireless coverage applied throughout AND no bundles with wireless monthly costs have been applied.

Note(C6): Wireless Option 3 and 4 are for environments where an entire building has wireless coverage applied throughout the facility AND space-based bundles (see Section B) have been applied with wireless monthly costs.

Note(C7): Life-safety systems include fire alarms, security cameras, and digital signage (FourWinds).

Section D - ISUnet SPECIAL CONNECTIVITY	NOTES	BILLING CODE	INSTALLATION	MONTHLY
Content Switching context (1 context per administrative domain)		D-SPC-CONSW1	\$3,000.00	\$100.00
Special Event 24 Port Ethernet Switch (5 day minimum & 21 day maximum; cabling for personal computers not included)		D-SPC-SWITCH	\$50 per day for 5 days	\$0.00
Internet Access for Conference Attendee in Residence Halls (no ULID required)		D-SPC-CONF-O	\$20.00	N/A
Internet and Campus Network Access for Conference Attendee in Residence Halls (ULID is required)		D-SPC-CONF-U	\$40.00	N/A
Custom Wireless SSID (requires encryption)		D-SPC-SSID	\$250.00	N/A
Special Programming or Consulting Fees		D-SPC-PROG	\$50 per hour	N/A

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Section E - CISCO VoIP TELEPHONE SYSTEM	NOTES	BILLING CODE	INSTALLATION	MONTHLY
VoIP - 1 line speaker telephone with small LED display (7911G)	(E1)	VOIP-7911G	\$105.00	\$6.00
VoIP - locking plate for a 7911G		VOIP-7911LOK	\$20.00	\$0.00
VoIP - 2 line speaker telephone with large color display (7945G)	(E1)	VOIP-7945G	\$150.00	\$11.00
VoIP - 6 line speaker telephone with large color display (7965G)	(E1)	VOIP-7965G	\$190.00	\$12.00
VoIP - 8 line speaker telephone with large color touch display (7975G)	(E1)	VOIP-7975G	\$250.00	\$13.00
VoIP - add-on button module, 14 line appearances, monochrome display (7914)		VOIP-7914MOD	discontinued	\$3.25
VoIP - add-on button module, 28 line appearances, color display (7916)	(E2)	VOIP-7916MOD	\$100.00	\$3.25
VoIP - WiFi (802.11b) telephone with base station (7921)		VOIP-7921G	discontinued	\$11.00
VoIP - WiFi (802.11n) telephone with charger (7925)	(E3)	VOIP-7925G	\$175.00	\$11.00
VoIP - conference room speaker telephone (7936)		VOIP-7936	discontinued	\$16.00
VoIP - conference room speaker telephone (7937)	(E1)	VOIP-7937	\$325.00	\$16.00
VoIP - public address software, Informacast (create, update, or remove groups, group administrators, or associated instruments)		VOIP-PUBADDR	\$25.00	\$0.00
VoIP - software telephone (IPC)		VOIP-IPC	discontinued	discontinued
VoIP - mobility (apply an ISU phone number to a non-toll remote destination such as a cell phone or home phone)	(E6)	VOIP-MOBILE	\$25.00	\$1.00
Analog service (for connecting a fax, modem, or analog telephone to an ISUnet jack)	(E1)	VOIP-ANALOG	\$75.00	\$6.00
Unified Communications (UC) Client (presently Cisco Unified Personal Communicator (CUPC))	(E4) (E8)	VOIP-UNIFIED	\$75.00	\$4.00
Unlisted VoIP telephone number (cannot be seen on or off campus) (apply or remove)	(E6)(E7)	VOIP-UNLIST	\$25.00	\$0.00
Masked VoIP telephone number (can be seen on campus but not off campus) (apply or remove)	(E6)(E7)	VOIP-MASK	\$25.00	\$0.00
First Appearance of Additional Directory Number (ADN) per telephone		VOIP-ADN	\$30.00	\$1.00
Hunt Group (includes pilot DID campus telephone number)		VOIP-HUNTGRP	\$30.00	\$1.00
Multiple Appearance of a Busy Lamp Field (BLF or button) per telephone	(E6)	VOIP-CHGPROG	\$25.00	\$0.00
Move existing VoIP service to another pre-wired Ethernet location that has not already been provisioned for VoIP service	(E1)	VOIP-MOVE	\$25.00	\$0.00
Change Telephone Programming		VOIP-CHGPROG	\$25.00	\$0.00
Change Telephone Number per telephone		VOIP-CHGPROG	\$25.00	\$0.00
Special On/Off Campus Service (voice, data, video)			Quote	Quote
Stolen or damaged beyond repair instruments that must be replaced with new equipment.	(E5)	VOIP-REPLACE	repair or Replacement Rat	\$0.00

A delay in processing time for work orders may occur in buildings/areas where VoIP service has not yet been established.

Note(E1): Requires an active ISUnet jack (STP, cat5e, or cat6).

Note(E2): Can install up to 2 sidecars on the 7965 and 7975. Not supported with 7911 and 7945.

Note(E3): Can only be used where campus wireless network is available.

Note(E4): Requires Windows XP, Vista, or MacOS X.

Note(E5): The full cost of repair or replacement will be passed on to the department or area responsible for the stolen or damaged telephone instrument.

Note(E6): The installation cost will be waived if requested during the initial installation of the VoIP service.

Note(E7): Service is not yet in production; available soon.

Note(E8): Service is available only as a "Pilot" service (not yet available in production).

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Section F - ERICSSON DIGITAL TELEPHONE SYSTEM	NOTES	BILLING CODE	INSTALLATION	MONTHLY
Analog Line (for Telephone, FAX, Modem, Hotline)		V-LANALOG	\$90.00	\$24.00
Analog Line for Students (in residence hall rooms)		V-LANAL-RES	\$90.00	\$13.00
Analog Line for TTY Service	(F1)	V-LANAL-TTY	\$55.00	\$24.00
Digital Line (for Telephone, Modem, Hotline)		V-LDIGITAL	\$55.00	\$24.00
Digital Non-Display Telephone (DBC220, DBC211*, DBC601*) and (DBC631* display)	(F2)	V-Dmodel#	\$50.00	\$5.00
Digital Display Telephone with Speaker Phone (DBC223, DBC213*, DBC661*, DBC662*)	(F2) (F3)	V-Dmodel#	\$110.00	\$11.00
Digital - Add-on Button Module for Digital Display Telephone	(F2) (F3)	V-D419	\$30.00	\$3.25
Digital - Used telephone instrument for new service (when a new telephone instrument is not available*)	(F2)	V-Dmodel#	\$25.00	\$5.00
Analog - 1 line Desk Telephone		V-AN2500	\$17.00	\$5.00
Analog - 1 line Wall Telephone		V-AN2554	\$17.00	\$5.00
Analog - 1 line Telephone with built In telephone device for the deaf (TTY)		V-AN1000TTY	\$50.00	\$5.00
Unlisted (not seen on or off campus) digital or analog telephone number (apply or remove)	(F6)(F7)	V-UNLIST	\$25.00	\$0.00
Masked (seen on campus but not off campus) digital or analog telephone number (apply or remove)	(F6)(F7)	V-MASK	\$25.00	\$0.00
First Appearance of Additional Directory Number (per telephone)		V-ADN-n	\$30.00	\$1.00
Hunt Group (includes pilot DID)		V-PILOT-n	\$30.00	\$1.00
Multiple Appearance of Existing Directory Number (per telephone)	(F6)	V-MDN	\$25.00	\$0.00
DID number (i.e.: a campus phone number for applications such as desktop faxing)		V-L-DID	\$5.00	\$1.00
Move active telephone line (analog or digital) to another pre-wired location (per line)		V-MOVE	\$25.00	\$0.00
Change Telephone Programming		V-CHANGE	\$25.00	\$0.00
Change Telephone Number (per telephone)		V-CHANGE	\$25.00	\$0.00
Automatic Call Distribution - Per Announce Port		V-ACD	\$50.00	\$18.00
Auto Attendant Call Controller - Per Custom Cell Message (original set-up or change after set-up)	(F4)	V-CALLCTRL	\$50.00	\$45.00 (F3)
Stolen or damaged beyond repair instruments that must be replaced with new equipment.	(F5)	V-STOLEN	Repair or Replacement Rat	\$0.00

\* Discontinued model.

Note(F1): No installation charge to convert Digital Line to Analog Line for TTY Service (or visa versa) to accommodate an employee.

Note(F2): Availability of digital telephone instruments is limited. (See Section E for alternatives.)

Note(F3): The DBC223 telephone instrument can be equipped with a maximum of 4 additional button modules.

Note(F4): Monthly price is for entire Call Controller and not per cell.

Note(F5): The full cost of repair or replacement will be passed on to the department or area responsible for the stolen or damaged telephone instrument.

Note(F6): The installation cost will be waived if requested during the initial installation of the VoIP service.

Note(F7): Service is not yet in production; available soon.

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Section G - VOICEMAIL	NOTES	BILLING CODE	INSTALLATION	MONTHLY
Basic Voice Mail (provided at no cost for all non-analog Digital and VoIP campus telephone numbers / not available for students)			\$0.00	\$0.00
Voicemail Notification (texting or call back)		V-VM-NOTIFY	\$0.00	\$0.00
Unified Messaging (UM) with enhanced voice mailbox (web voicemail and voicemail via email)	(G1)(G2)	V-VM-UNIFIED	\$26.00	\$1.00
Change Voice Mail, reload password, or add pager notification (per voicemail box)			\$0.00	\$0.00

Note(G1): The installation cost will be waived if requested during the initial installation of the VoIP service.

Note(G2): Service is available only as a "Pilot" service (not yet available in production).

Section H - CAMPUS PAGERS	NOTES	BILLING CODE	INSTALLATION	MONTHLY
Campus Dial Access Pager Activation (pager must be purchased separately)		P-ISU/PROGRM	\$25.00	\$0.00
Campus Dial Pager		P-ISU/PURCH	\$180.00	\$0.00

Section I - CIRCUITS	NOTES	BILLING CODE	INSTALLATION	MONTHLY
Bridged Analog Telephone Extension Line (located in same wiring closet)		V-LANAL-BRG	\$25.00	\$6.00
Special 2-Wire Circuit (on-campus)	(11)	C-2WIRE	\$60.00	\$10.00
Special 4-Wire Circuit (on-campus)		C-4WIRE	\$120.00	\$20.00
Special MultiMode Fiber Circuit (on-campus, per strand)	(12)	C-FIBERMULTI	\$250.00	\$50.00
Special SingleMode Fiber Circuit (on-campus, per strand)	(12)	C-FIBERSINGL	\$500.00	\$50.00

Note(11): A special 2-wire circuit is required with each 2-wire Verizon circuit and each bridged circuit connecting different floor closets.

Note(12): Cost for fiber circuit is based upon availability and must be approved for special use in advance.

Section J - TELEVISION	NOTES	BILLING CODE	INSTALLATION	MONTHLY
CATV - Fiber Node Distribution Amplifier		C-CATVFIBAMP	\$2,100.00	\$0.00
IPTV - install new channel for campus		C-IPTV	\$600.00	\$0.00

Section K - FIBER CHANNEL (for storage area networking and other applications)	NOTES	BILLING CODE	INSTALLATION	MONTHLY
HBA4 (1-4Gb/s)		D-HBA4	\$275.00	\$15.00

Section L - TERMINAL SERVER PORTS (for servers and appliances within the datacenters)	NOTES	BILLING CODE	INSTALLATION	MONTHLY
KVM (keyboard+video+mouse) connection		D-DC-KVM	\$51.00	\$3.00
Serial connection		D-DC-SERIAL	\$36.50	\$2.00